

# Migrating from IntalioDynamicForms 1.0.x to IntalioDynamicForms 1.2.x

## SystemConfig.json

### OtrsUrl

The parameter `OtrsUrl` has been changed to `SystemUrl`.

The parameter values have also been changed in the default configuration file: `OTRS_URL` -> `XSYSTEM_URLX`

### XSYSTEM\_URLX

Is a parameter that will automatically be changed to the appropriate system url during package installation.

### SystemUrl\_DEV

Added `SystemUrl_DEV`, if running the development version, the shipping address is taken from here.

### Alias

This parameter stored the initial prefix to the forms system. Now its content has been changed from static `/otrs/route.pl/dynamic-forms/` to dynamic `XSYSTEM_ALIASX`

This parameter is automatically completed during package installation.

## Field config

### Field ID and changing the values of the system fields

When you want to change a value in OTRS, previously this was done using e.g. `OTRS_Ticket_Queue`, `OTRS_Ticket...`, now you can use one of the three entries `OTRS_Ticket...` `OTOB0_Ticket...` `SYSTEM_Ticket...`

**SYSTEM\_TICKET** is good practice

## otrs\_visible

the `otrs_visible` parameter, from now on can be called either `otrs_visible`, `otobo_visible` or `system_visible`

Good practice is **system\_visible**.

By default, if someone does not fill in this field - it will be automatically set to "article".

**FIX(1.2.x)** From now on the value "article" is assigned only to the article (this was not the case before)

# PDF Field

The name of the printed PDF was taken from the field `OTRS_Ticket_Title`, now this field can be called both `SYSTEM_Ticket_Title` and `OTOB0_Ticket_Title`, if it is not, the pdf will be called `IntalioDynamicForm`

## Additional information

1. Translations in forms should not point to OTRS so we changed e.g. "OTRS rejected the form!" to "The system rejected the form!"

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