

# Administration settings

In the system configuration you will find plenty of fields that will allow you to customise your Dynamic Forms system.

To see all configuration options:

1. Click on the *Admin* tab and pick *System configuration*
2. Find **Intalio Dynamic Forms** in the *Navigation bar*
3. From the dropdown menu choose *Core*



## Intalio::DynamicForms::DefaultLock

Possible values:

- lock
- unlock

Specify if the ticket should be locked or unlocked when the ticket is created.

Default value: **unlock**

## Intalio::DynamicForms::DefaultOwner

Specifies the default owner of the ticket who will be assigned to the ticket after its creation by the form system (agent login).

You should make sure that the agent with the login provided in this configuration exists.

Providing the login of a non-existent agent will make it impossible to send the form.

Default value: **root@localhost**

## Intalio::DynamicForms::DefaultPriority

Specifies the default priority of the created ticket.

Default value: [root@localhost](#)

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## Intalio::DynamicForms::DefaultQueue

Specifies the default queue of the created ticket.

You should make sure that the queue with the name you provided in this configuration exists in your system.

Providing the name of a non-existent queue will make it impossible to send the form.

Default value: [Raw](#)

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## Intalio::DynamicForms::DefaultState

Specifies the default state of the created ticket.

You should make sure that the state with the name you provided in this configuration exists in your system.

Providing the name of a non-existent state will make it impossible to send the form.

Default value: [new](#)

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## Intalio::DynamicForms::DefaultQueue

Specifies the default queue of the created ticket.

You should make sure that the queue with the name you provided in this configuration exists in your system.

Providing the name of a non-existent queue will make it impossible to send the form.

Default value: [root@localhost](#)

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## Intalio::DynamicForms::DefaultType

Specifies the default type of the created ticket.

You should make sure that the type with the name you provided in this configuration exists in your system.

Providing the name of a non-existent type will make it impossible to send the form.

Default value: **Unclassified**

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