

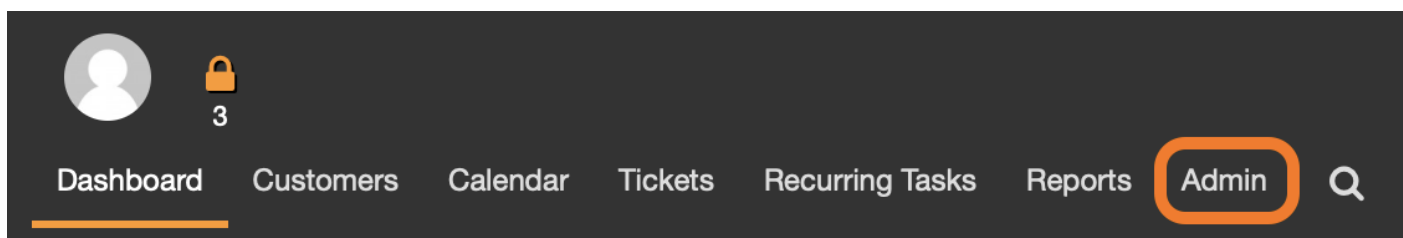
Installation

- [OTRS package installation](#)

OTRS package installation

Please make sure that the Intalio Router package is already installed in your system before proceeding further!

To install the package, login to your OTRS system and open the *Admin / Overview* page.



Find the Package Manager.

You can use the **Filter for Items** field to narrow down visible options.

Filter for Items

Favorites

- Kontrakty
- Package Manager
- SQL Box
- System Configuration
- System Log
- Szczegóły usług

You can add favorites by moving your cursor over items on the right side and clicking the star icon.

Links

View the admin manual on Github

Administration

Package Manager
Update and extend your system with ...

In the **Actions** block on the left, click *Choose file*, upload the **opm** file and click *Install Package*.

Package Manager

Actions

Wybierz plik Brak zaznaczonych plików

Install Package

OTRS Freebie Features

Update repository information

Update all installed packages

If you see a notification about an unverified package, click Continue to proceed with the installation.

If the installation was successful, you should see a welcome message on the screen.