

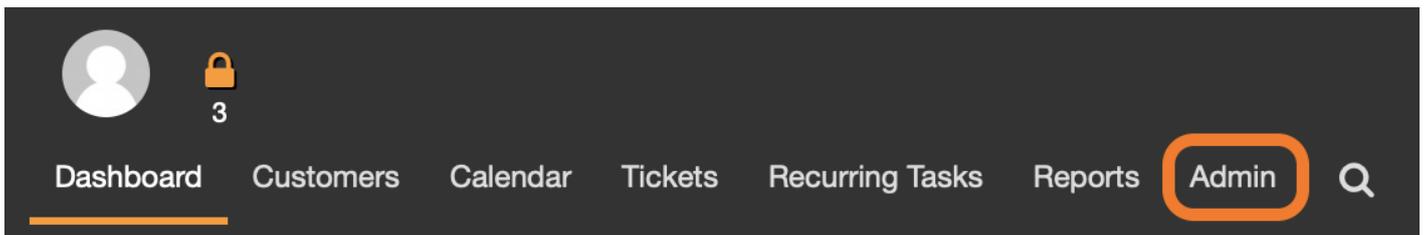
# Installation

- [OTRS package installation](#)

# OTRS package installation

Please make sure that the Intalio Router package is already installed in your system before proceeding further!

To install the package, login to your OTRS system and open the *Admin / Overview* page.



Find the Package Manager.

You can use the **Filter for Items** field to narrow down visible options.

Filter for Items

- Favorites
- Kontrakty
  - Package Manager
  - SQL Box
  - System Configuration
  - System Log
  - Szczegóły usług
- You can add favorites by moving your cursor over items on the right side and clicking the star icon.

- Links
- View the admin manual on Github

Administration



**Package Manager**

Update and extend your system with ...

In the **Actions** block on the left, click *Choose file*, upload the **opm** file and click *Install Package*.

Package Manager

Actions

Wybierz plik Brak zaznaczonych plików

 Install Package

OTRS Freebie Features

 Update repository information

 Update all installed packages

If you see a notification about an unverified package, click Continue to proceed with the installation.

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If the installation was successful, you should see a welcome message on the screen.