

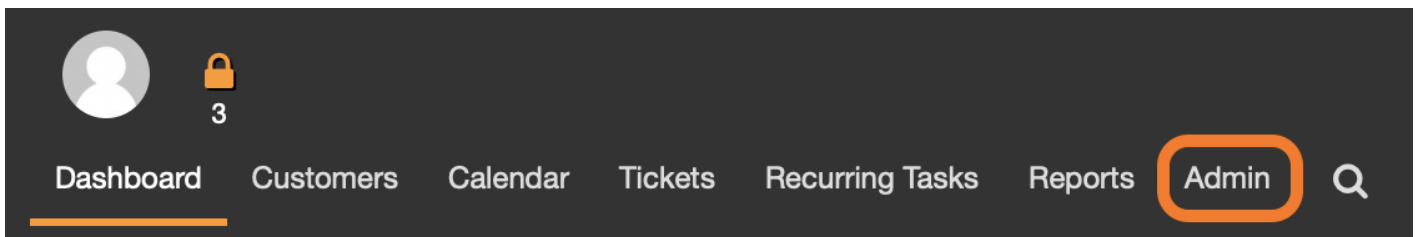
# Installation

- OTRS package installation

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Please make sure that the Intalio Router package is already installed in your system before proceeding further!

To install the package, login to your OTRS system and open the *Admin / Overview* page.



Find the Package Manager.

You can use the **Filter for Items** field to narrow down visible options.

Filter for Items

package

×

Favorites

Kontrakty	
Package Manager	
SQL Box	
System Configuration	
System Log	
Szczegóły usług	

You can add favorites by moving your cursor over items on the right side and clicking the star icon.

Links

View the admin manual on Github

Administration

Package Manager

Update and extend your system with ...

In the **Actions** block on the left, click *Choose file*, upload the **opm** file and click *Install Package*.

Package Manager

Actions

Wybierz plik

Brak zaznaczonych plików

Install Package

OTRS Freebie Features

Update repository information

Update all installed packages

If you see a notification about an unverified package, click Continue to proceed with the installation.

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If the installation was successful, you should see a welcome message on the screen.