

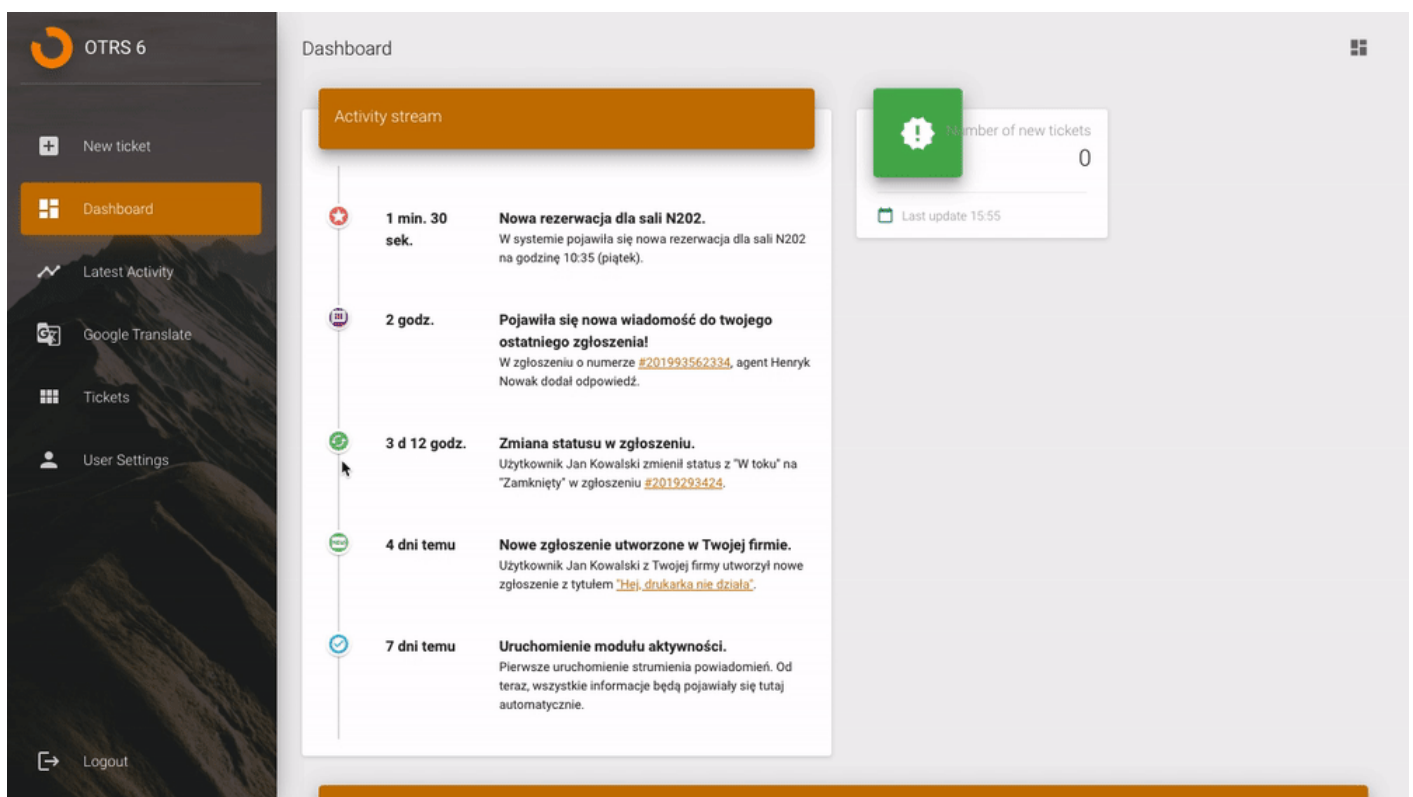
Navigating the customer panel

After logging in you will see two main elements of the client panel.

1. Main Menu
2. Selected module view

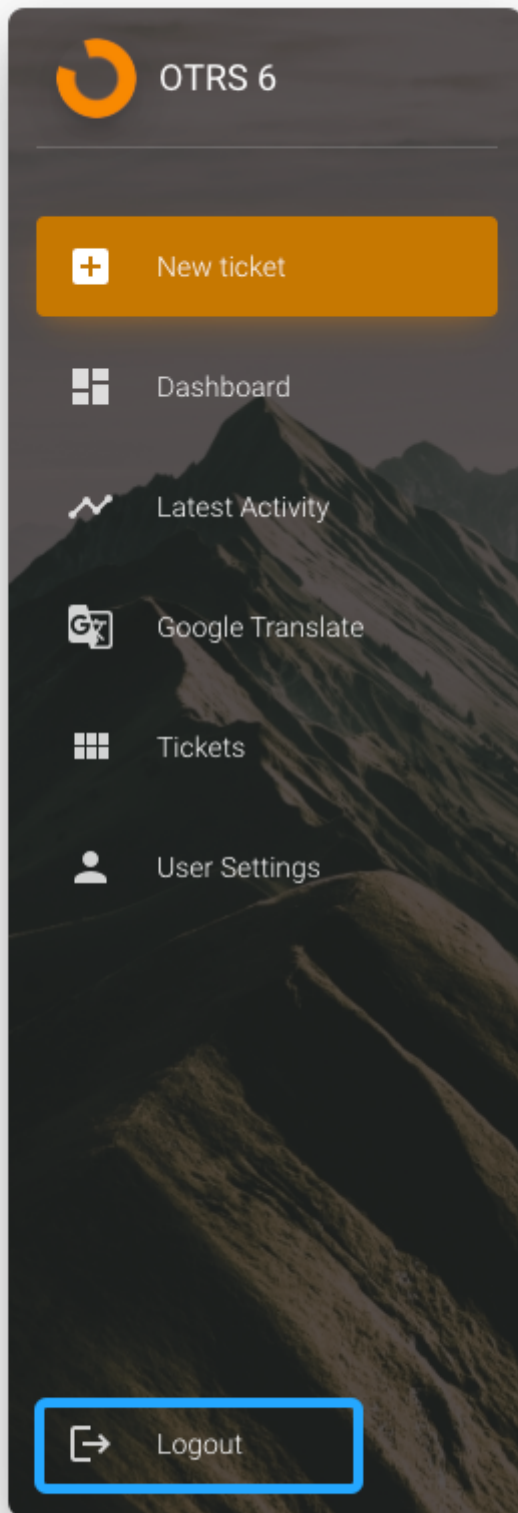
Main Menu

Click on one of the menu items to display the module.



Logout

You can find logout button at the bottom of the Main Menu.



Dashboard

The Dashboard module gives the user the ability to display only customer panel's elements that are important. Every change in the widgets on the dashboard (or in any other module) are saved in

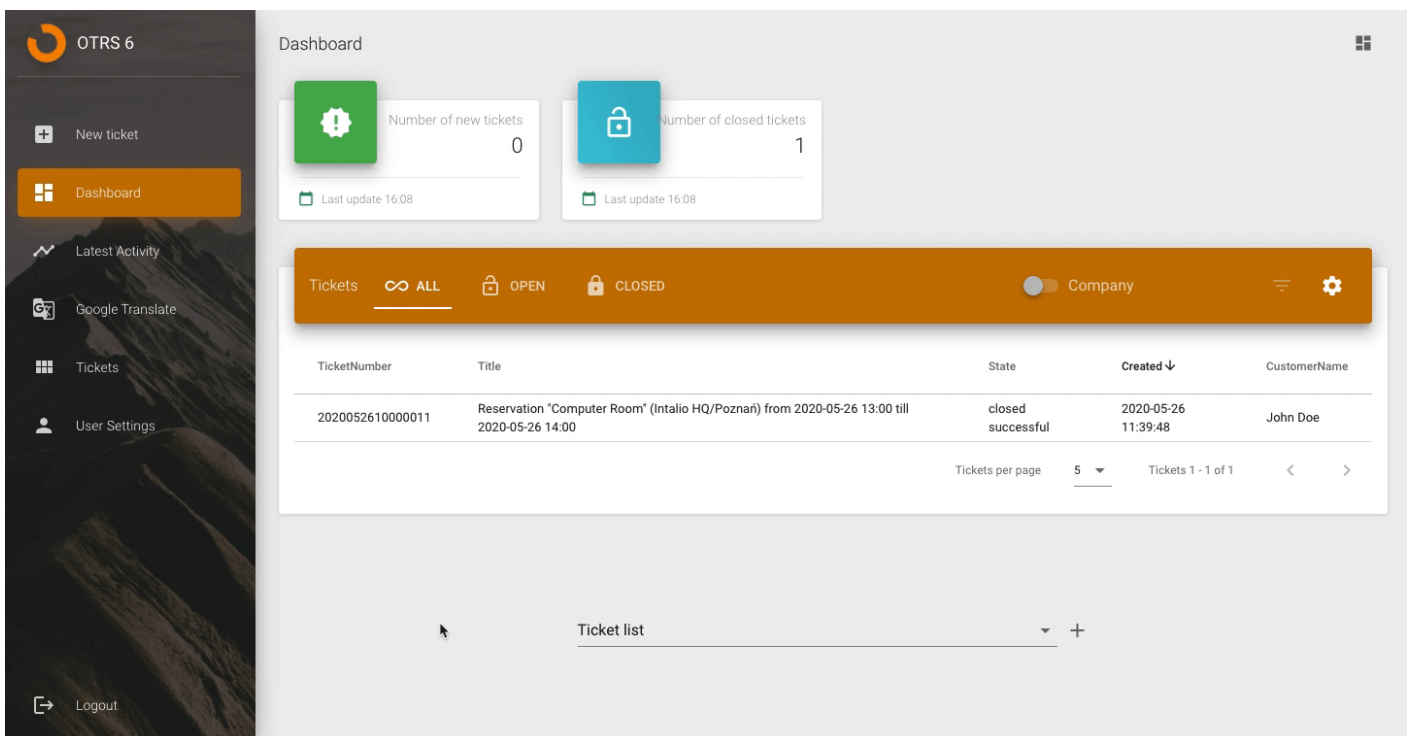
the user's preferences and will be loaded after the next login.

Adding widgets to the Dashboard



Organising widgets

User can organise widgets however he wants. Simply drag the widgets and drop elsewhere in the Dashboard's canvas.



Removing widgets from the Dashboard

Drag the widget to the red bar with trash icon to remove it from the system.

OTRS 6

New ticket

Dashboard

Latest Activity

Google Translate

Tickets

User Settings

Logout

Dashboard

Tickets

ALL

OPEN

CLOSED

Company

| TicketNumber | Title | State | Created | CustomerName |
|------------------|---|----------------------|------------------------|--------------|
| 2020052610000011 | Reservation "Computer Room" (Intalio HQ/Poznań) from 2020-05-26 13:00 till 2020-05-26 14:00 | closed successful | 2020-05-26 11:39:48 | John Doe |

Number of closed tickets

1

Last update 16:08

Number of new tickets

0

Last update 16:08

Ticket list

Revision #1

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