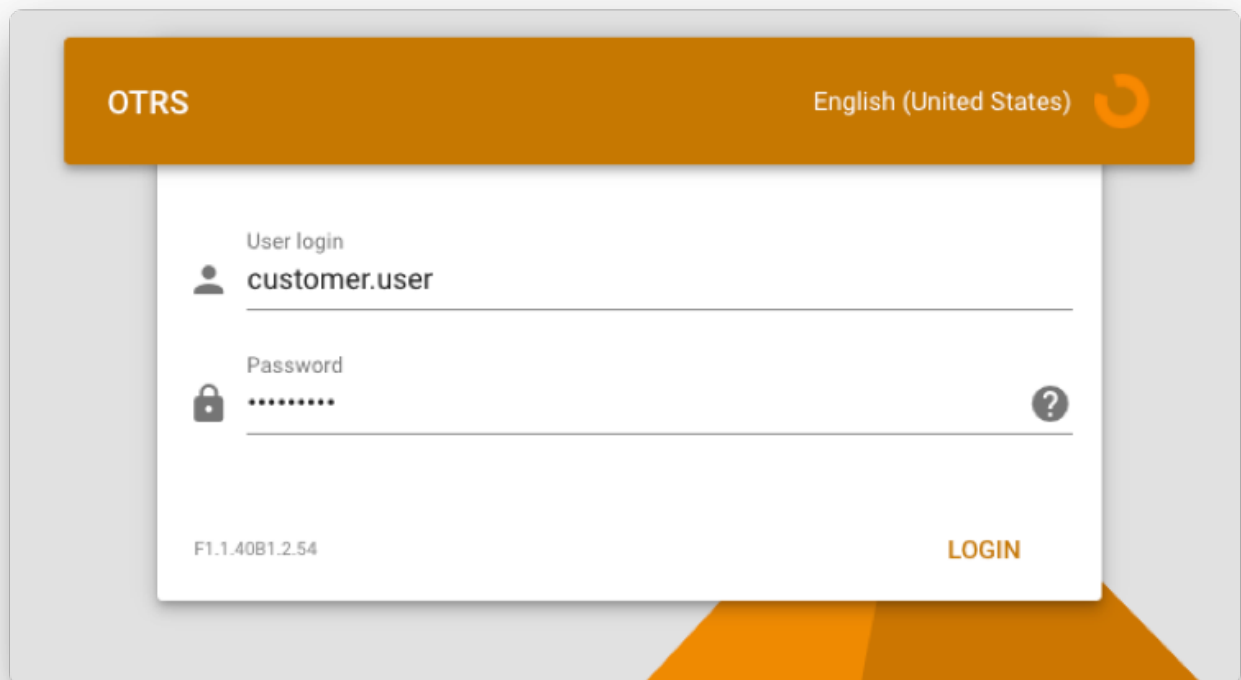


Logging in

If you previously used the OTRS's Customer Panel you can log in to the new *Intalio Customer Panel* using the same credentials.

Login page address

The login page address may vary depending on how the system is implemented but usually it ends with **otrs/route.pl/customer-panel/login**.

A screenshot of the OTRS login interface. At the top, there is an orange header bar with the text "OTRS" on the left and "English (United States)" with a circular refresh icon on the right. Below the header is a white login form. The form has two main sections: "User login" with a user icon and the text "customer.user" in a text input field, and "Password" with a lock icon, a masked password ".....", and a question mark icon in a circle. At the bottom left of the form is the text "F1.1.40B1.2.54" and at the bottom right is an orange "LOGIN" button.

OTRS English (United States)

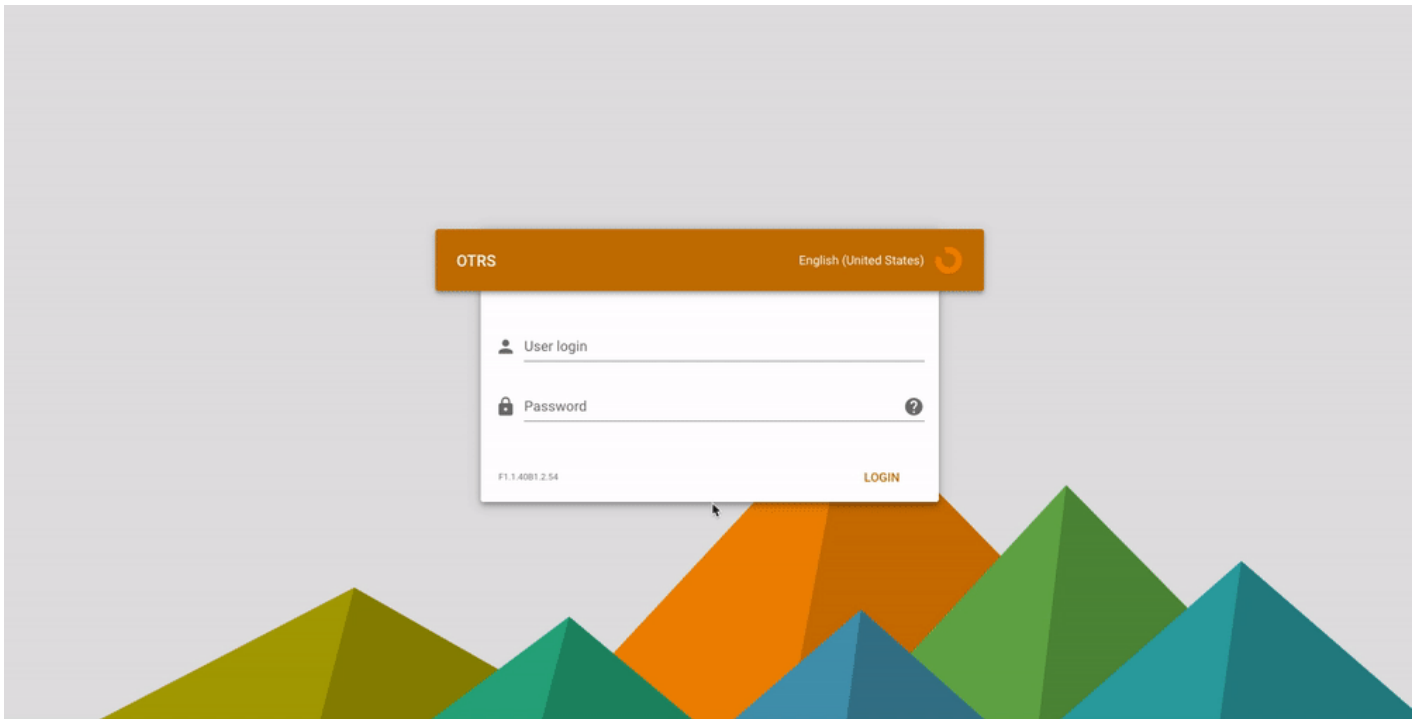
User login
customer.user

Password
..... ?

F1.1.40B1.2.54 LOGIN

Forget your password?

If your administrator allows you to reset user passwords, you can use the password reset function. All necessary information will be sent to your e-mail.



Revision #1

Created Mon, Jul 13, 2020 1:35 PM by [editor](#)

Updated Mon, Jul 13, 2020 1:55 PM by [editor](#)