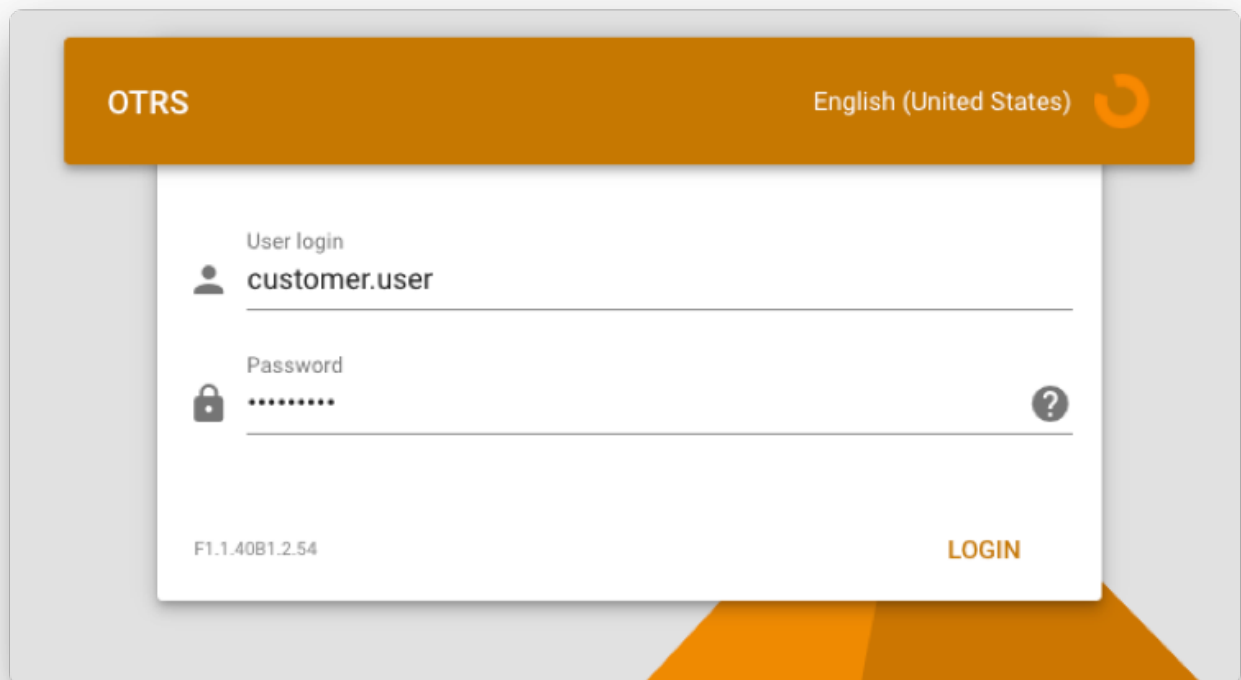


Logging in

If you previously used the OTRS's Customer Panel you can log in to the new *Intalio Customer Panel* using the same credentials.

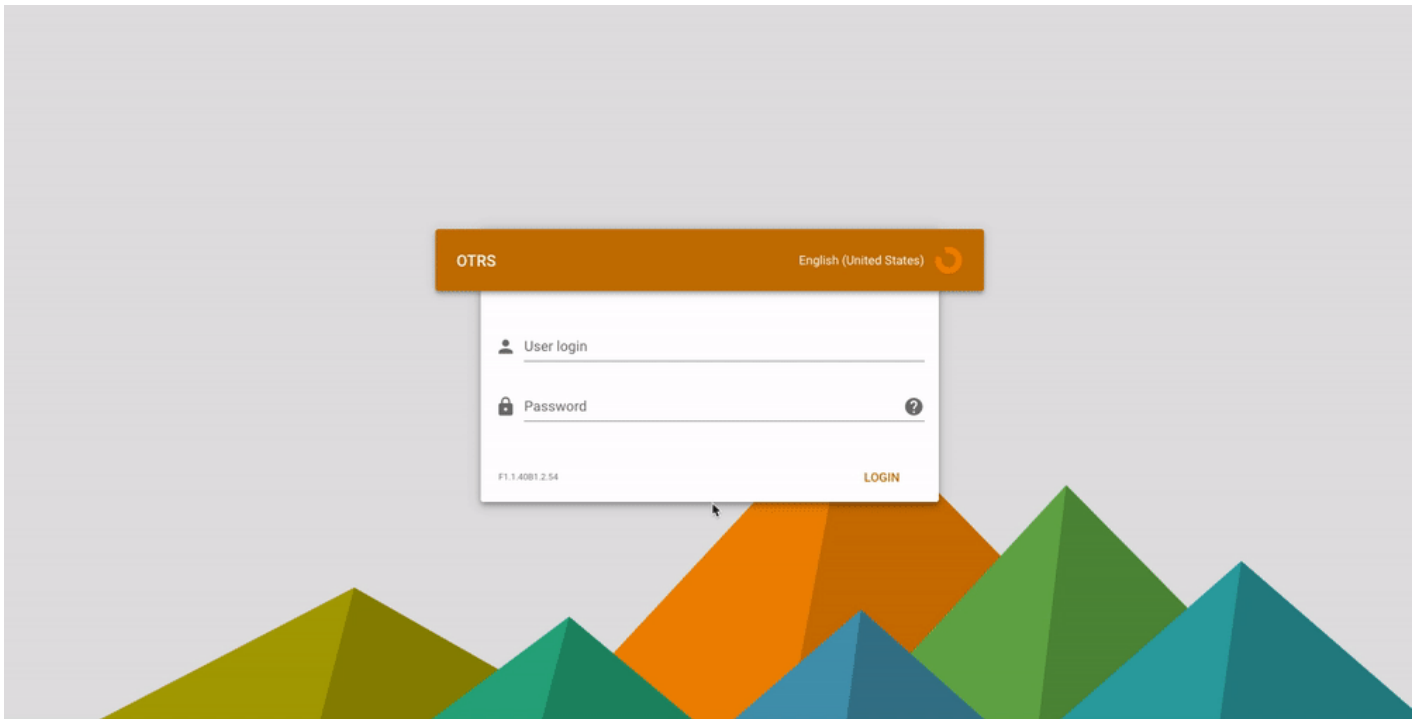
Login page address

The login page address may vary depending on how the system is implemented but usually it ends with **otrs/route.pl/customer-panel/login**.

A screenshot of the OTRS login interface. At the top, there is an orange header bar with the text "OTRS" on the left and "English (United States)" with a circular refresh icon on the right. Below the header is a white login form. The form has two main sections: "User login" with a user icon and the text "customer.user" in a text input field, and "Password" with a lock icon, a masked password ".....", and a question mark icon in a circle. At the bottom left of the form is the version number "F1.1.40B1.2.54", and at the bottom right is an orange "LOGIN" button. The entire form is set against a light gray background with orange geometric shapes at the bottom.

Forget your password?

If your administrator allows you to reset user passwords, you can use the password reset function. All necessary information will be sent to your e-mail.



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