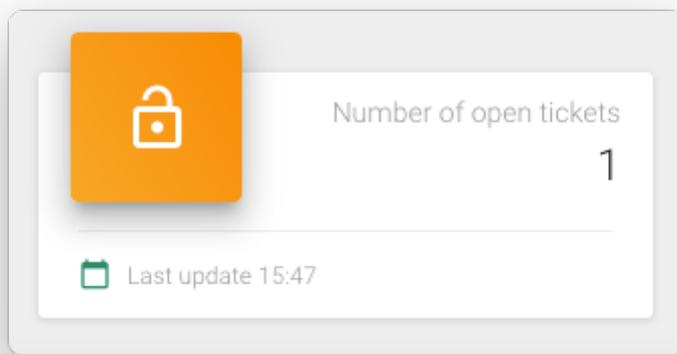


# Widgets

## Introduction

Widgets are the basic elements of the customer panel that users interacts with.

Widgets can be simple...



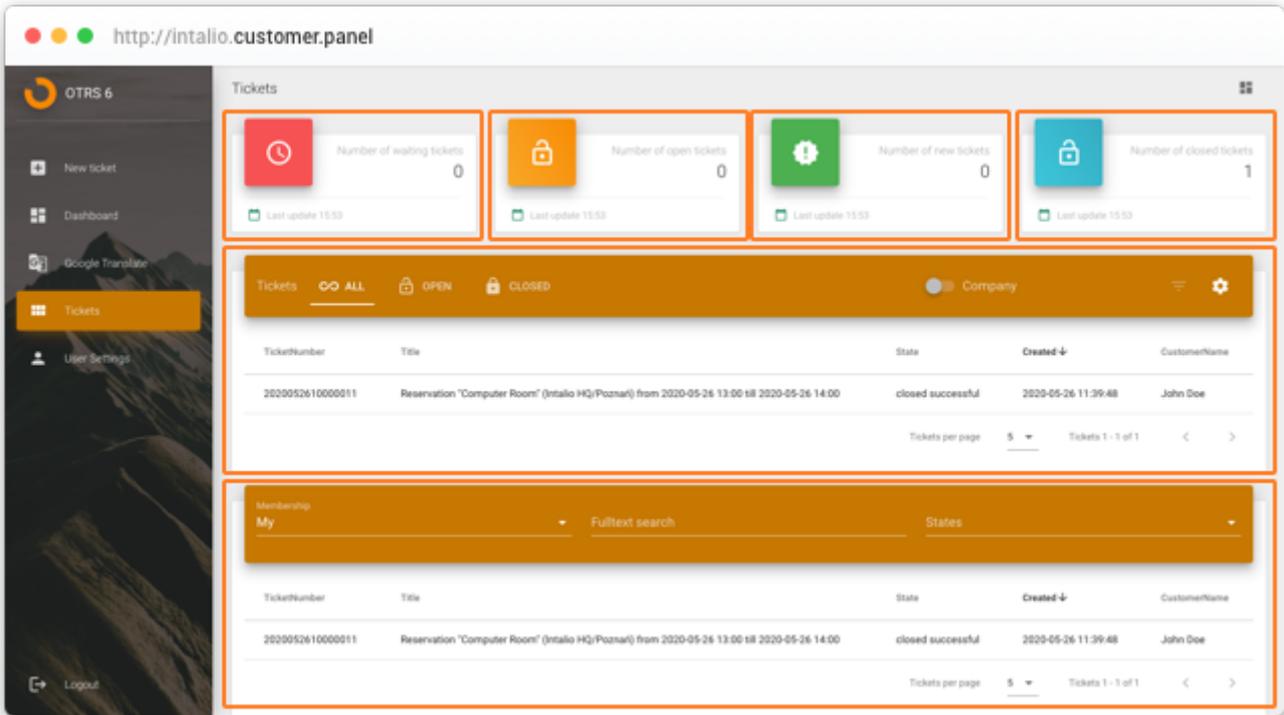
... or complex.



A complex widget with a white background and a light gray border. It features a dark orange header bar with the text "Tickets" on the left, followed by navigation icons for "ALL", "OPEN", and "CLOSED". On the right side of the header, there is a toggle switch for "Company" and a settings gear icon. Below the header is a table with the following columns: TicketNumber, Title, State, Created, and CustomerName. The table contains one row of data. At the bottom right, there is a pagination control showing "Tickets per page" set to 5 and "Tickets 1 - 1 of 1".

TicketNumber	Title	State	Created	CustomerName
2020052610000011	Reservation "Computer Room" (Intalio HQ/Poznań) from 2020-05-26 13:00 till 2020-05-26 14:00	closed successful	2020-05-26 11:39:48	John Doe

Widgets are part of the modules.



## Saving the widgets configuration

Widgets can be added to the customer's Dashboard.

Dashboard is customisable by the user. Customers can add and remove widgets or arrange their order.



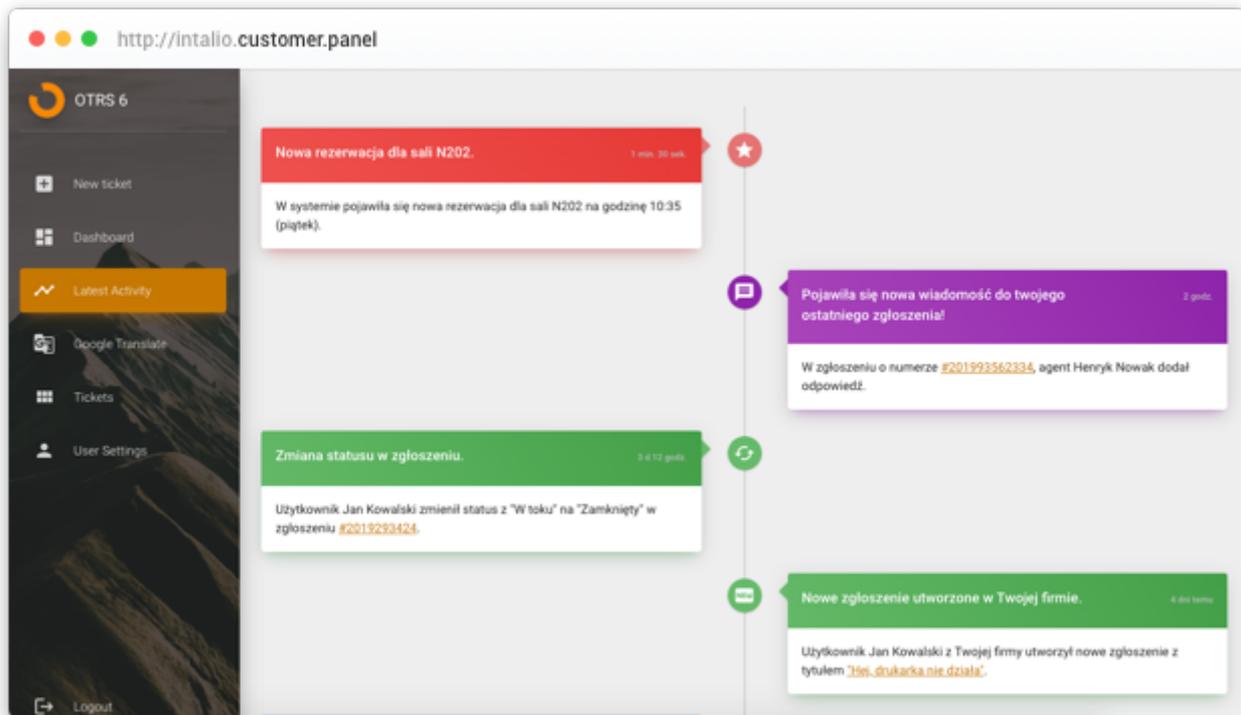
This configuration is saved in the customer specific configuration. When the user logs in to the

Customer Panel again he will see the same widgets configuration not only in the Dashboard module but also in the widgets in other modules (for example, filters set in the Tickets widget).

## Different display style

Widgets can be displayed differently in the module and in the customer's dashboard.

### Module



### Dashboard

## Activity stream



1 min. 30 sek.

### **Nowa rezerwacja dla sali N202.**

W systemie pojawiła się nowa rezerwacja dla sali N202 na godzinę 10:35 (piątek).



2 godz.

### **Pojawiła się nowa wiadomość do twojego ostatniego zgłoszenia!**

W zgłoszeniu o numerze [#201993562334](#), agent Henryk Nowak dodał odpowiedź.



3 d 12 godz.

### **Zmiana statusu w zgłoszeniu.**

Użytkownik Jan Kowalski zmienił status z "W toku" na "Zamknięty" w zgłoszeniu [#2019293424](#).



4 dni temu

### **Nowe zgłoszenie utworzone w Twojej firmie.**

Użytkownik Jan Kowalski z Twojej firmy utworzył nowe zgłoszenie z tytułem "[Hej, drukarka nie działa](#)".



7 dni temu

### **Uruchomienie modułu aktywności.**

Pierwsze uruchomienie strumienia powiadomień. Od teraz, wszystkie informacje będą pojawiały się tutaj automatycznie.

## Developing new widgets

Developers have the ability to create new widgets without Intalio's assistance.

Widgets consists of a single JavaScript file. If you know the basics of the Vue Framework you're good to go.

Read more about developing new functionalities in the Intalio Customer Panel [here](#)

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