

Application path

The Customer Panel is closely linked to the Intalio Router Package, which is responsible for routing many of the Intalio's applications that are based on OTRS.

Base path for the application is always `/opt/otrs/var/httpd/htdocs/`.

You can set a path to the application using the `IntalioApplication::CustomerPanel`. This way you specify the location of your application frontend files - `/opt/otrs/var/httpd/htdocs/customer-panel`

Example configuration:



The screenshot shows a configuration window titled "IntalioApplication::CustomerPanel". It contains two rows of configuration fields:

Directory	→	customer-panel
Module	→	CustomerFrontend

To the right of these fields, there is a text box containing the following information:

Intalio application path definitions.
Base path is
`/opt/otrs/var/httpd/htdocs/`

The application will be available at `<DOMAIN>/otrs/route.pl/customer-panel` in this case and this is the **default** configuration.

Revision #5

Created Thu, Jun 4, 2020 7:48 AM by [editor](#)

Updated Wed, Oct 21, 2020 12:33 PM by [editor](#)