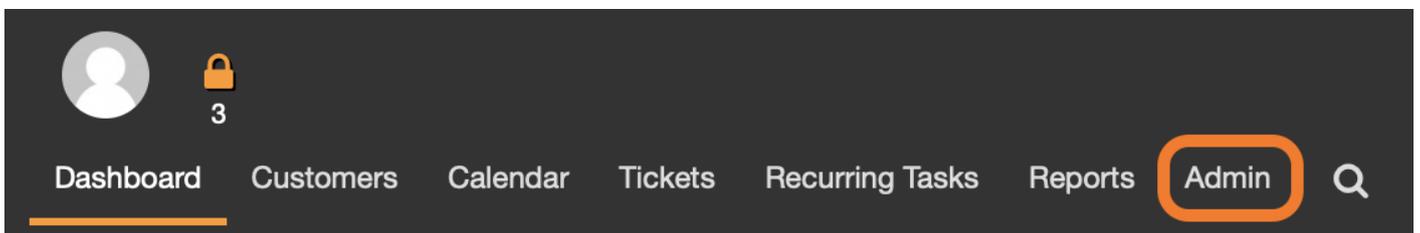


OTRS package installation

The Conference Rooms package for OTRS (`.opm` file) is responsible for installing all necessary system components including:

- Database tables
- Dynamic Fields
- Backend files
- Frontend files

To install the package, login to your OTRS system and open the *Admin / Overview* page.



Find the Package Manager.

You can use the **Filter for Items** field to narrow down visible options.

Filter for Items

- Favorites
- Kontrakty
 - Package Manager
 - SQL Box
 - System Configuration
 - System Log
 - Szczegóły usług
- You can add favorites by moving your cursor over items on the right side and clicking the star icon.

Links

 View the admin manual on Github

Administration



Package Manager

Update and extend your system with ...

In the **Actions** block on the left, click *Choose file*, upload the **opm** file and click *Install Package*.

 Package Manager

Actions

Wybierz plik Brak zaznaczonych plików

 Install Package

OTRS Freebie Features

 Update repository information

 Update all installed packages

If you see a notification about an unverified package, click Continue to proceed with the installation.

Package not verified by the OTRS Group! It is recommended not to use this package.

Intalio Conference Rooms 3.0.23

If you continue to install this package, the following issues may occur:

- Security problems
- Stability problems
- Performance problems

Please note that issues that are caused by working with this package are not covered by OTRS service contracts.

Continue or **Cancel**

If the installation was successful, you should see a welcome message on the screen.

Thank you!

Intalio Conference Rooms 3.0.23 Thank you for choosing the Conference Rooms module.

Continue

The new tab is also visible in the main navigation bar.

The screenshot shows the OTRS main navigation bar with the following items: Dashboard, Customers, Calendar, **Conference Rooms**, Tickets, Recurring Tasks, Reports, Admin, and a search icon. The 'Conference Rooms' menu is open, showing the following options: Room Management, Building Management, City Management, Room Reservation Management, and New Room Reservation. Below the navigation bar, there is a notification banner: "The installation of packages which are not verified by the OTRS Group is not recommended. These packages could threaten your whole system." Below the notification, there are sections for "New Tickets" and "All tickets (6)". The "All tickets (6)" section contains a table with the following data:

TICKET#	DATE	TITLE
2020040810000011	6 d 3 h	Testowe zgłoszenie cykliczne

Please note that the installation process might take a while. As long as the installation process is not completed the yellow bar will be displayed on top of the page.

The configuration is being updated, please be patient...

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