

# Introduction and Description

**Attachment preview** is the module allowing user to preview given attachments in the tickets without the need to download it. The module doesn't require additional configuration so, after installation, it's ready to use.

Supporting the most popular formats: jpeg, pdf, jpg, png, docx, csv, xls, xlsx,

Side by side comparison:

Ticket#2020060410000014 — Complaints about product

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Article Overview - 1 Article(s)

NO.	SENDER	VIA	SUBJECT	CREATED	
1	user test	Phone	Complaints about product	04/06/2020 11:55 (Europe/Warsaw)	1

#1 — Complaints about product — user test — 04/06/2020 11:55 (Europe/Warsaw) via Phone by Admin Admin

To open links in the following article, you might need to press Ctrl or Cmd or Shift key while clicking the link (depending on your browser and OS).

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Ticket#2020060410000014 — Complaints about product

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