Installation

Prerequisites

In order for this module to work, following requirements must be met:

1. Additional external packagess are installed on the OTRS server:
   - libreoffice
   - libreoffice-java-common
   - default-jre
2. Apache user must be the owner of the /var/www. LibreOffice requires ".config" directory in user's (in this case it's Apache) home directory. Commands below are examples for Ubuntu.

```
sudo chown -R www-data /var/www/
sudo service apache2 restart
```

The following instructions explain how to install the package using one of the provided methods.

1. Admin Interface

Log in to your system as user with admin privileges and go to menu Admin ⇨ Package Manager. Select module file (with .opm extension) in the "Actions" panel and click "Install Package" button.

2. Command line

Log in to the server (via SSH, putty etc.) as "otrs" user and use the following command:

```
/opt/otrs/bin/otrs.Console.pl Admin::Package::Install /path/to/package/AttachmentPreview-
1.0.4.opm
```

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