

# Manual

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# Installation

## Prerequisites

In order for this module to work, following requirements must be met:

1. Additional external packages are installed on the OTRS server:
  - libreoffice
  - libreoffice-java-common
  - default-jre
2. Apache user must be the owner of the /var/www. LibreOffice requires ".config" directory in user's (in this case it's Apache) home directory. Commands below are examples for Ubuntu.

```
sudo chown -R www-data /var/www/  
sudo service apache2 restart
```

The following instructions explain how to install the package using one of the provided methods.

## 1. Admin Interface

Log in to your system as user with admin privileges and go to menu Admin ⇒ Package Manager. Select module file (with .opm extension) in the "Actions" panel and click "Install Package" button.

## 2. Command line

Log in to the server (via SSH, putty etc.) as "otrs" user and use the following command:

```
/opt/otrs/bin/otrs.Console.pl Admin::Package::Install /path/to/package/AttachmentPreview-  
1.0.4.opm
```

# Usage

After the installation, every article attachment is displayed inline as seen below.

